

# FREQUENTLY ASKED QUESTIONS

8,000+ Companies Served | 80 Million+ Parts Delivered | 99.5% Quality Rating

## How many employees does Modus have?

We currently have approximately 85 employees between our Livermore and Carlsbad locations.

## Where does Modus operate?

Our production locations are in Livermore (35,500 sq ft) and Carlsbad (11,500 sq ft).

## How many years has Modus Advanced been in business?

We have had the distinct pleasure of bringing your products to life since 1976.

## Capabilities at Modus include:

- Form-in-place gasket dispensing
- Die cutting
- Laser cutting
- Water jet cutting
- Machining
- Custom molding
- Converting
- Laminating
- Slitting
- Assembly
- Distribution of Parker Lord mechanical mounts

## What manufacturing technology is used?

Okuma VMC CNC Machines, Okuma HMC CNC Machines, Okuma 5 Axis CNC Machines, Datron FIP Dispensing Systems, Hudson Die Presses, Preco Die Presses, Ttarp Laminator, UR10e Universal Robot, Atom Digital Cutter, Zund G3 Digital Cutter, Mach 500 Flow Waterjet.

## What quality measurement equipment is used?

Virtek Laser QC, Micro Vu Vision System, Keyence CMM, Keyence Profilometer, Zeiss CMM.

## What quality management systems do you have in place?

- ✓ AS9100D
- ✓ ISO9001

## Does Modus have documented procedures for key processes?

Yes.

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## What certifications do you hold?

- ✓ CMMC Compliant
- ✓ NIST SP-800-171 compliant
- ✓ ITAR
- ✓ AS9100D
- ✓ ISO9001

## Do you work with materials other than what is listed?

Absolutely! If you have a material in mind that you do not see listed, please reach out. We can work with thousands of materials, and we have strategically built partnerships with industry leaders to deliver on your designs faster and with reduced costs. The bottom line: if you need it, we can get it.

## Does your company monitor your internal on-time delivery and quality performance to your customers?

Yes.

## Does your company have a system for evaluating suppliers to ensure that only approved vendors are used?

Yes.

## Does your company have a system to perform receiving inspection to ensure only quality product is accepted?

Yes.

## Does your company have a process to ensure the product is identified at all times?

Yes.

## Does your company have a process to ensure that ESD sensitive product is properly handled and stored to prevent damage?

ESD handling must be quoted.

## Does your company have a calibration system for monitoring and measurement equipment in place?

Yes.

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**Does your company have a process for controlling and reviewing non-conforming/rejected Product?**

Yes.

**Does your company have a corrective action system in place?**

Yes.

**Is your company willing to host an on-site supplier audit?**

Must be prearranged.

**Is your company ITAR registered?**

Yes.

**Does your company have a Counterfeit Protection Program?**

Yes.

**What are the core values at Modus?**

- ✓ Act with integrity: we are trustworthy and honor our commitments.
- ✓ Expand our potential: we are committed to personal and professional growth.
- ✓ Innovate: we challenge the status quo.
- ✓ Own it: we take ownership for our actions and performance.
- ✓ Think positive: we maintain balance and perspective in difficult situations.
- ✓ Together we win: teamwork is key to our success.

**How can I contact Modus?**

Email orders to [orders@modusadvanced.com](mailto:orders@modusadvanced.com)

Customer Service Contact Phone Number: 925-960-8700 Option 1

**What is the remit to address?**

Modus Advanced, Inc. 2772 Loker Ave. West Carlsbad 92010-6610

**Does Modus have a Dun & Bradstreet D-U-N-S Number?**

You can find Modus Advanced, Inc. listed under # 08-316-4764

**Does Modus have a CAGE code?**

Modus Advanced is listed under CAGE code # 0CYC7

**One last, but very important, number: Federal ID # 94-2378159**

**What if I have a question that wasn't answered here? Please reach out and ask! [Contact us.](#)**